

Haunted Hill Farm®

Presents our ghoulish collection of Halloween décor from

FRASER HILL FARM

Thank you for choosing Haunted Hill Farm!
If you have any questions, concerns or suggestions, please
contact us directly.

✉ **Boo@HauntedHillFarm.com** (Anytime)

☎ **1-888-840-4559**

(9AM to 9PM Eastern Time, Monday - Friday)

(9AM to 5PM Saturday - Sunday)

In the unlikely event that you experience a problem, please provide pictures and a description of the problem, a receipt (if available), name and address of the purchaser and the name of retailer where you purchased the product.

Please do not return this item to the retailer.

See the full Haunted Hill Farm collection and get online support for assembly, troubleshooting, care and maintenance at:

www.HauntedHillFarm.com

HALLOWEEN FIGURINE ASSEMBLY INSTRUCTIONS

The model number of your item is printed on the side of your carton HHCLOWN-28HLSA.
Always use this number to identify your item.

Thank you for your purchase of this quality Halloween decor. With proper use and care, your Halloween decor will provide you with years of enjoyment. Please follow the instructions on how to assemble and disassemble your item. If you should have any problems with your item, or you have any questions, **DO NOT** return it to the place of purchase. Please call our toll-free number: **1-888-840-4559** and a customer service representative will assist you. Enjoy your Holiday!

Please note: If batteries are needed, make sure to add batteries to the battery pack prior to assembly for easier access (batteries not included).

1. Hanging Figurine includes hook and fastener loops on the back of the hanging panel to wrap around most circular posts for hanging.
2. Place hanging figurine in your desired location and wrap hook and fastener straps around the base- secure tightly.

TROUBLESHOOTING AND FAQ

Q: My figurine is not turning on:

A: Check the battery pack connection. Ensure all batteries are attached and battery pack cover is secure. Check to make sure the power switch is turned on.

Q: My figurine is not lighting up as it should:

A: Once secured, please check the battery back and on/off switch to make sure both are on/attached.

Q: Where is the battery pack located on my figurine?

A: Please check the back of the figurine underneath the clothing. The battery pack may be covered by a small fabric covering; it is ok to cut this small fabric covering to gain access to the battery pack. The battery pack may also be located near the chest or neck of the figurine.



WARNING:

1. This product is for indoor or covered outdoor use only. Do not place in direct sunlight.
2. This product is for decoration only and is not a toy. Please use caution with children under the age of 8.
3. Do not position the decoration near candles, sources of heat, or in direct sunlight.
4. The decoration cannot be connected to the power supply directly.
5. Decoration should be on a level, stable surface to prevent it from falling over.
6. This product is fragile and should be assembled with care.
7. Please follow the steps and requirements specified in the instruction to ensure safety and reliability during the installation.

Storage tips: We suggest saving the carton for storing your figurine. Store in a cool, dry area where the temperature does not exceed 100°F.

www.HauntedHillFarm.com

1-YEAR LIMITED WARRANTY

"Limited" Warranty Program

For a period of one (1) year after purchase, Haunted Hill Farm ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty.

Sales and use taxes, plus shipping and handling charges are the responsibility of the consumer.

This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized dealer can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only, where an issue with the product is due to a defect in material or workmanship. Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component.

This warranty covers only manufacturing defects and does not cover normal wear and tear, abuse or misuse, including: water damage, chemical damage, exposure to extreme heat or cold, abrasion or excessive weight. This product is intended to be used with standard ornaments only. This warranty is invalid if the product is not used for intended purpose. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part or component.

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components subjected to abuse, including abuse intended to simulate failure.
2. Damages caused by retailer, shipper or installation crew (such as scratches, dents, tears, etc.).
3. Any part which merely exhibits normal wear yet functions essentially as new, including stretching of materials and stitching.
4. Tears, punctures, scratches or any damage caused by improper installation or use.
5. Items sold "as is" or floor models.

To make a claim, send a copy of the original sales receipt along with a brief description of the problem to the email address below. Please include your email address and daytime telephone or cell phone #. All items maybe charged actual freight and handling costs. Repairs or replacement will be made at the Manufacturer's option.

THIS IS THE ENTIRE EXCLUSIVE EXPRESS LIMITED LIABILITY. THE MANUFACTURER NEITHER MAKES NOR IS RESPONSIBLE FOR ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING THOSE OF RETAILING DEALERS. THIS EXCLUSIVE REMEDY IS LIMITED TO RECEIPT OF A CREDIT IN CONNECTION WITH THE REPAIR OR REPLACEMENT OF ANY PRODUCT OR COMPONENT DEEMED TO BE DEFECTIVE UNDER THE TERMS AND CONDITIONS AS STATED IN THIS WARRANTY. NEITHER HAUNTED HILL FARM, THE PRODUCT MANUFACTURER NOR ITS AGENTS SHALL BE LIABLE IN ANY CASE FOR INCIDENTAL, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY OR NEGLIGENCE EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. EXCEPT AS OTHERWISE MAY BE REQUIRED BY LAW, THERE ARE NO OTHER EXPRESS OR IMPLIED WARRANTIES OTHER THAN THE WARRANTY DESCRIBED HEREIN, AND ALL OTHER WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.

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